



Escape Trailer Industries LP
43851 Industrial Way,
Chilliwack, BC Canada
V2R 4L2

[Customer Name]
[Customer Address]
[Customer Address]
[Customer Address]

[Date]

IMPORTANT SAFETY RECALL / RAPPEL DE SÉCURITÉ IMPORTANT

Subject: Safety Recall Notice 2022-281 for Suburban SDS2 drop in cooktop.

Escape Internal Reference Number: 22ECAD-01

This notice applies to your vehicle: 2018-2021 Escape 17, 19, 21, and 5.0TA travel trailers

Your Vehicle Identification Number: [VIN]

This notice is sent to you in accordance with the requirements of the Motor Vehicle Safety Act. This is to inform you that your vehicle may be non-compliant with the requirements of the Motor Vehicle Safety Regulations and that the non-compliance could affect the safety of a person.

This notice is sent to you in accordance with the requirements of Transport Canada requirements.

Escape Trailer Industries has decided that a defect which relates to motor vehicle safety exists in certain 2018-2021 Escape 17, 19, 21, and 5.0TA travel trailers equipped with a Suburban SDS2 Drop-In Cooktop.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment is to provide you with the highest level of service and support.

What is the issue?

Suburban Manufacturing is recalling the Suburban SDS2 2-Burner Drop-In Cooktops that were installed on Escape RV travel trailers from approximately March 2018 - July 2021. The internal aluminum burner tubes connecting the gas valves to the cooktop burners can fracture from excessive vibration or shock experienced through travel in an Escape RV. The burner tube could crack resulting in a leak of propane when the top burner gas valve is opened to use the appliance. If ignited the propane could result in a fire and/or explosion which could result in personal injury.

What are the warning signs?

Customer could smell propane and/or propane detector could be activated.

What happens if this issue is not addressed?

This presents a safety risk as it could cause bodily harm.

What will Escape do?

Escape Trailer Industries is contacting all affected customers to make them aware of this defect and providing customers with contact details for Suburban in order for them to request a replacement unit at no cost.

What work is required?	Suburban will send a new SDS2 with stainless steel tubing to an authorized dealer/repair shop. The authorized entity will remove and replace the recalled unit with the new unit.
What should you do?	You or your dealer must contact Suburban's Customer Service department at 423-775-2131 ext 7101 or via email at orders@suburbanmfg.com or laborclaims@airxcel.com . Suburban will coordinate with you about the replacement cooktop.
How long will this take?	Escape Trailer estimate that the removal of the recalled unit and the installation of the replacement unit should take no more than 0.75 hours.
What to do in the meantime?	Discontinue use of the cooktop until a replacement cooktop is put in place.
What if you no longer own this vehicle?	If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.
Can we assist you further?	If you require further assistance in getting your vehicle repaired, please contact recall@escapetrailer.com .

Thank you for your attention to this important matter.

Escape Trailer Industries Customer Service