



[Customer Name]
[Customer Address]
[Customer Address]
[Customer Address]

Escape Trailer Industries LP
43851 Industrial Way,
Chilliwack, BC Canada
V2R 4L2

[Date]

IMPORTANT SAFETY RECALL

NHTSA Recall No. 22V-387

Subject: Safety Recall Notice 22E-034 for Enerco 1/4 Quick Connector Set with Shutoff Valve and Excess Flow Plug-Quick Disconnect

This notice applies to your vehicle: [Trailer Model]

Your Vehicle Identification Number: [VIN]

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Escape Trailer Industries has decided that a defect which relates to motor vehicle safety exists in certain 2021-2022 Escape 17, 19, 21, and 5.0TA travel trailers equipped with an Enerco ¼" Quick Connect Propane Fitting.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment is to provide you with the highest level of service and support.

What is the issue?

Enerco's affiliate, Flex-Tech, has been advised that certain propane female brass quick-disconnects may have a defect in the brass causing the female component to crack, which may result in a low pressure leak on the outside of the RV. The defect is due to porosity, contamination and carbon in the brass. These were installed on all Escape RV travel trailers from approximately July 2021-March 2022. The low pressure leak can increase the risk of a fire.

What will Escape do?

Escape Trailer Industries is contacting all affected customers to make them aware of this defect and providing customers with contact details for Enerco for them to request a replacement unit at no cost. This replacement will take approximately 0.3 hours.

What should you do?

You or your dealer must contact Flextech's Customer Service department at 512-878-3731 or via email at Escaperecall@flextechhose.com. Flextech will coordinate with you to send a replacement Quick Disconnect. Flextech will then send the replacement component to you directly. From there, you can take the replacement component to a local repair shop for installation.

How long will this take?

Escape Trailer and Flextech estimate that the removal of the recalled unit and the installation of the replacement unit should take no more than 0.3 hours.

What if you no longer own this vehicle?

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.

Can we assist you further?

If you require further assistance in getting your vehicle repaired, please contact recall@escapetrailer.com. If you are still having difficulty getting your vehicle repaired in a reasonable time, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to www.safercar.gov.

What if you are a Lessor?

Federal law requires that you forward a copy for this safety recall notice to the lessee within 10 days.

Thank you for your attention to this important matter.

Escape Trailer Industries Customer Service