



Escape Trailer Industries LP
43851 Industrial Way,
Chilliwack, BC Canada
V2R 4L2

[Customer Name]
[Customer Address]
[Customer Address]
[Customer Address]

[Date]

IMPORTANT SAFETY RECALL / RAPPEL DE SÉCURITÉ IMPORTANT

Subject: Safety Recall Notice 2022-292 for Enerco 1/4 Quick Connector Set with Shutoff Valve and Excess Flow Plug-Quick Disconnect

Escape Internal Reference Number: 22ECAD-02

This notice applies to your vehicle: [Trailer Model and Year]

Your Vehicle Identification Number: [VIN]

This notice is sent to you in accordance with the requirements of the Motor Vehicle Safety Act. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

This notice is sent to you in accordance with the requirements of Transport Canada.

Escape Trailer Industries has decided that a defect which relates to motor vehicle safety exists in certain 2021-2022 Escape 17, 19, 21, and 5.0TA travel trailers equipped with an Enerco ¼" Quick Connect Propane Fitting.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment is to provide you with the highest level of service and support.

What is the issue?	Enerco's affiliate, Flex-Tech, has been advised that certain propane female brass quick-disconnects may have a defect in the brass causing the female component to crack, which may result in a low pressure leak on the outside of the RV. The defect is due to porosity, contamination and carbon in the brass. These were installed on Escape RV travel trailers from approximately July 2021-March 2022.
What are the warning signs?	The crack in the brass fitting is visible to the eye.
What happens if this issue is not addressed?	The threat of propane leaking from a crack that may develop in the female quick disconnect. A propane leak in the presence of an ignition source could cause a fire outside the vehicle; however, the low pressure in the hose makes the actual risk of fire from this defect very low.

What will Escape do?	Escape Trailer Industries is contacting all affected customers to make them aware of this defect and providing customers with contact details for Enerco for them to request a replacement unit at no cost.
What work is required?	The recalled Quick Disconnect component must be removed and replaced with a new Quick Disconnect unit. This should be done by a licenced repair shop or propane fitter to ensure proper installation, this work should take no more than 0.3 hours.
What should you do?	You or your dealer must contact Flextech's Customer Service department at 512-878-3731 or via email at Escaperecall@flextechhose.com . Flextech will coordinate with you to send a replacement Quick Disconnect. Flextech will then send the replacement component to you directly. From there, you can take the replacement component to a local repair shop for installation. You will pay the cost of the installation, and Escape will reimburse upon submission of a receipt up to a maximum of the equivalent of 0.3 hours.
How long will this take?	Escape Trailer and Flextech estimate that the removal of the recalled unit and the installation of the replacement unit should take no more than 0.3 hours.
What to do in the meantime?	Discontinue use of the fitting until a replacement is in place.
What if you no longer own this vehicle?	If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.
Can we assist you further?	If you require further assistance in getting your vehicle repaired, please contact recall@escapetrailer.com .

Thank you for your attention to this important matter.

Escape Trailer Industries Customer Service